

2014/15

Legal Services Board of Nunavut Annual Report



Fifteenth Annual Report

2014/15

Executive Summary

The Legal Services Board of Nunavut (LSB) is in its fifteen year of operations. This year, LSB welcomed a new Board member, Tommy Owljoot from Arviat to replace outgoing Board member Elijah Padluq, Kimmirut who had been with the Board of Directors since 2007.

The organization is functioning well, with a solid senior management team that has been with the organization for many years. In January 2015, the LSB hired an Executive Services Coordinator to assist senior management with its various projects.

Maliiganik Tukisiiniakvik celebrated its 40th anniversary in the fall of 2014. LSB was happy to recognize and support the Clinic's celebrations with an Open House along with a dinner with Board, staff and legal partners in Nunavut.

In March 2015, LSB for the first time in its history assembled all Board, management, lawyers, administrative support staff and court workers in Iqaluit for a Board meeting, staff meeting and court worker training. Several were recognized for their long-term service to LSB. LSB has seven staff that have service with LSB ranging from 5 years to 15 years and Court Workers with long-term service.

LSB re-staffed its second civil poverty law lawyer and the position is situated in Cambridge Bay. Two additional Criminal Law lawyers and one Family law lawyer were added to the LSB team. In any given year, LSB functions at 90% capacity. Thankfully, only a small number of legal positions out of the twenty-five are vacant due to lawyer turnover. LSB is diligent about its recruitment efforts and attempts to ensure that positions are filled in a timely manner with qualified professionals.

All three Regional Clinics receive the necessary funding to operate by LSB and in turn provide valuable office space and support to LSB staff and private lawyers. LSB has worked closely with the Clinics to bring about operational consistency, primarily through the Contribution Agreement.

In the Criminal Law practice, LSB has 16 criminal defence staff lawyers and 21 criminal private lawyers. LSB had 292 individuals apply for full coverage representing 2848 new criminal law files. In addition, LSB handled 573 regular hours arrest calls; 269 bail hearings and 549 after-hours calls plus 114 after-hours bail hearings.

In the Family Law practice, LSB has 6 family law staff lawyers and 6 family law private lawyers. LSB received 185 full coverage applications for family law services, 64 of which were a direct response by state instituted proceedings. In total there were 270 approvals issued in the family law practice areas (child custody, support, child welfare, custom adoptions, etc.). LSB is assisting 456 clients with family law and child matters.

In Civil/Poverty Law practice, LSB had a total of 90 applications, resulting in work breakdown in the following areas: 33% landlord/tenant; 29% poverty related; 18% labour issues; 10% police misconduct; 8% small claims; and 2% workers compensation.

In 2014/2015, the Department of Justice transferred the responsibility of dealing with legal representation under the Mental Health Review Board from Court Services to LSB. A budget of \$50,000 was transferred to LSB. LSB is committed to providing all the necessary resources to ensure adequate representation and is monitoring the needs and cost of this new service area.

The Legal Services Board budget for 2014/2015 was \$11,818,000 and the organization spent \$10,646,132. For the first time in many years the LSB was sufficiently funded to meet its operational and program needs. This permitted the organization to focus primarily on delivery of services and strengthen its internal processes. A surplus was the result of a few unfilled staff positions and associated costs (relocation, professional development), not proceeding with an independent IT system, a couple of departing staff did not to be relocated out of the territory and a couple of delayed meetings and/or projects.

The LSB has several projects, including Systemic Organizational Review, website, data base, and several operational priorities, e.g. policies, GN/LSB MOU, staff remuneration review, court worker program review, etc. The Systemic Organizational Review Reports were delayed due to additional work required and some necessary amendments including revisions due to updates. LSB launched its new website www.nulas.ca, in Nunavut's official languages, about its programs, contact information for Regional Clinics and service areas, policies and annual reports. The database is completed and some staff is trained to input data. As a result of the database, LSB is able to generate valuable statistics in all program areas. The independent IT system has been put on hold to see if it is possible for the GN IT system to protect LSB confidential data, especially with respect to solicitor-client privileged information. Other projects and priorities continued to be worked on and will take several years to complete.

The Board was successful in enhancing its Public Legal Education portfolio by participating in many community events and engaging stakeholders in a way that benefits Nunavummiut.

A lot of solid and good work was accomplished in 2014/2015. Some projects are multiyear projects and LSB remains committed to working diligently on these in the upcoming years, always with a view of improving operational efficiency and effectiveness.

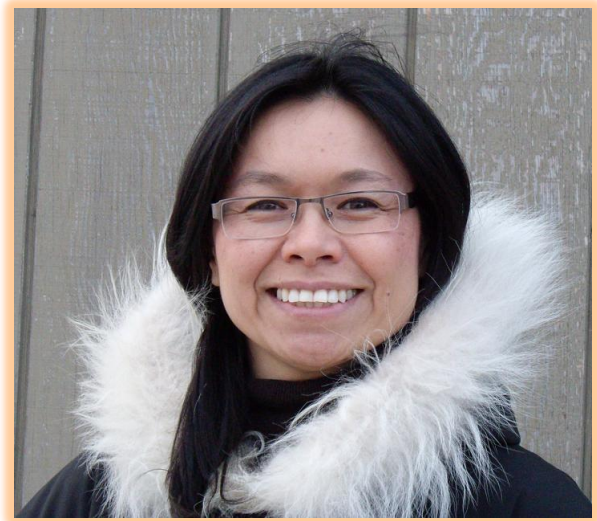
Contents

Executive Summary	1
Message from the Chair.....	4
Mandate	5
Governance and Board of Directors.....	6
Organizational Structure	8
The Team.....	10
Finance.....	12
The Clinics	15
Legal Aid Services - The Practice.....	16
Inuit Courtworker Program.....	20
Community and Professional Relations	21
<i>Association of Legal Aid Plans</i>	<i>21</i>
<i>Nunavut Justice Efficiency Committee.....</i>	<i>21</i>
<i>Provincial/Territorial Working Group re Access to Justice Service Agreement</i>	<i>21</i>
<i>Family Abuse and Intervention Act</i>	<i>21</i>
<i>Nunavut Communities re Public Legal Education & Information</i>	<i>21</i>
<i>Public Legal Education & Information.....</i>	<i>22</i>
<i>Family and Civil/Poverty Law Lines</i>	<i>22</i>
<i>Open Houses, Trade Show, High School/College, Shelter Visits, Radio Shows</i>	<i>22</i>
<i>Website.....</i>	<i>22</i>
Conclusion	23
Appendix A – Audited Financial Statements.....	24
Appendix B – Summary Statistics	38

Message from the Chair

On behalf of the Legal Services Board of Nunavut (LSB), I am pleased to present the 2014/2015 Annual Report.

LSB has faced many challenges and with dedication and commitment, the organization has stabilized and grown tremendously. Successes were always achieved by collective will and effort, not only for the best interest of the organization but also for the clients and communities that LSB and its partners serve.



LSB faces its challenges head-on - in a strategic and systemic way. While at times, we often wish to see changes done more quickly, it is through steady and careful leadership and measured implementation, LSB has been able to achieve many of its successes. This approach has proven to ensure that the organization is able to adapt and grow without compromising delivery of services to our clients and communities.

The Board of Directors are also committed to developing a Succession Plan and Inuit Employment Plan in the next year, further demonstrating its commitment towards fulfilling its obligations and increasing organizational stability through local capacity building.

LSB is also extremely pleased with the Government of Nunavut's announcement to deliver a second Nunavut Law program in 2017. LSB is one of the main employers of lawyers in the territory and it is only with such law school programs will LSB be able to significantly increase the number of Inuit lawyers and legal professionals within its organization. Ultimately achieving the Inuit vision and goal for Nunavut; where Inuit and Nunavummiut are developing and managing all areas of government services for the benefit of its people.

It is through the partners and its dedicated team members that LSB is able to provide high quality service to its clients. It is with continued appreciation that we acknowledge all our staff, both within LSB, its Regional Clinic offices and Court Workers situated throughout the territorial communities. It is by their commitment and expertise to the organization, clients and communities that our staff is able to provide quality access to justice throughout Nunavut.

LSB is committed to transparency and accountability, this Annual Report provides valuable insight into our operations, challenges and successes.

Madeleine Redfern

Chair

Mandate

LSB's mandate is articulated in section 7 of the *Legal Services Act*. The organization is to provide legal representation for eligible applicants and to deliver public legal education and information for Nunavummiut. *The objects of the Board are to ensure the provision of legal services to all eligible persons;*

The Legal Services Board will also ensure that the legal services provided and the various systems for providing those services are the best that circumstances permit; this is assessed by thorough examination of the relevant available information.

We are tasked with developing and coordinating territorial or local programs, this includes increasing knowledge of the law, legal processes and the administration of justice; and, providing public education and outreach.

The Legal Services Board of Nunavut is committed to meeting its legislative obligations and doing so in a way that is transparent and accountable to the funders, the clients and to the other related participants to this process.

Governance and Board of Directors

The Legal Services Board of Nunavut (LSB) incorporated in July 2000, pursuant the *Legal Services Act* as the territory's legal aid plan. LSB provides legal services to eligible Nunavummiut in the areas of criminal, family and civil law. The LSB is also mandated to deliver public legal education and information in the territory and to support the Inuit court worker program. LSB programs also include an after-hours law line for citizens seeking legal advice on arrest outside of office hours, a family law line and a civil/poverty law line offering general family and civil law information.

The LSB is governed by a territorial Board of Directors comprised of a Government of Nunavut representative, a Law Society of Nunavut representative, three regional clinic representatives, and two members-at-large. The Minister of Justice appoints all LSB Board members. Legal services are provided through three regional clinics, each of which has a regional board of directors. The administrative offices of LSB are located in Gjoa Haven, Rankin Inlet and Iqaluit. Functions including accounts payable and receivable are handled in the Gjoa Haven office, along with client intake, application assessments, and financial eligibility analysis. The Chief Executive Officer is located in Rankin Inlet, and is supported by a Chief Operations Officer in Iqaluit, a Comptroller, and an Executive Services Coordinator.

LSB's regional legal aid clinics are located in Cambridge Bay (Kitikmeot Law Centre), Rankin Inlet (Kivalliq Legal Services), and Iqaluit (Maliiganik Tukisiiniakvik). Each clinic is staffed by a complement of criminal lawyers, family lawyers, administrative support, and Court Workers. Court Workers are based both within the clinics and in most Nunavut communities. There are also civil/poverty lawyers on staff at the Iqaluit and Cambridge Bay clinics.

The territorial Board members are appointed by the Minister of Justice. Territorial Board positions are designated as follows:

- 3 regional representatives, a Board member from each regional Board of directors;
- 1 Law Society of Nunavut representative;
- 1 GN Department of Justice representative;
- 2 members-at-large.

The LSB Board of Directors is responsible for financial management and reporting, policy development, strategic planning for the organization and rotates its in-person meetings throughout the three regions.

Members of the Legal Services Board for the relevant fiscal period were as follows:

Madeleine Redfern	Chair, and MT Board Member, Qikiqtaaluk
Malcolm Kempt	Board Member, Law Society of Nunavut Representative

Margaret Hollis	Board Member, Government of Nunavut Representative
Tara Tootoo-Fotheringham	Board Member, Kivalliq Legal Services Representative
Norma Hansen	Board Member, Kitikmeot Legal Services Representative
Tommy Owljoot	Board Member-at-Large, Nunavut
Kimberly Tattuinee	Board Member-at-Large, Nunavut

Legal aid offices in Nunavut are situated in the three regional clinics: Iqaluit, Rankin Inlet, and Cambridge Bay. Funded by the LSB, each clinic is a separate registered society and is governed by their own regional board of directors and by-laws.

Currently, each regional board is responsible for the financial and administrative management of each clinic. Note: Lawyers are employees or contracted by engagement letter by the LSB and are not clinic staff.

The Regional Clinic Directors are currently staff lawyer that have taken on the additional duties to oversee clinic administration. While they are LSB staff, the Regional Clinic Directors also work closely with their Regional Boards in fulfilling their respective mandates. This model and approach worked in the past, when LSB and the clinics were smaller; however, LSB is examining this model under the Structural Organizational Review to find ways to make the structure and process more efficient and effective. The regional Boards report to the territorial Board through a designated member who sits on both boards, and through the regional clinic directors.

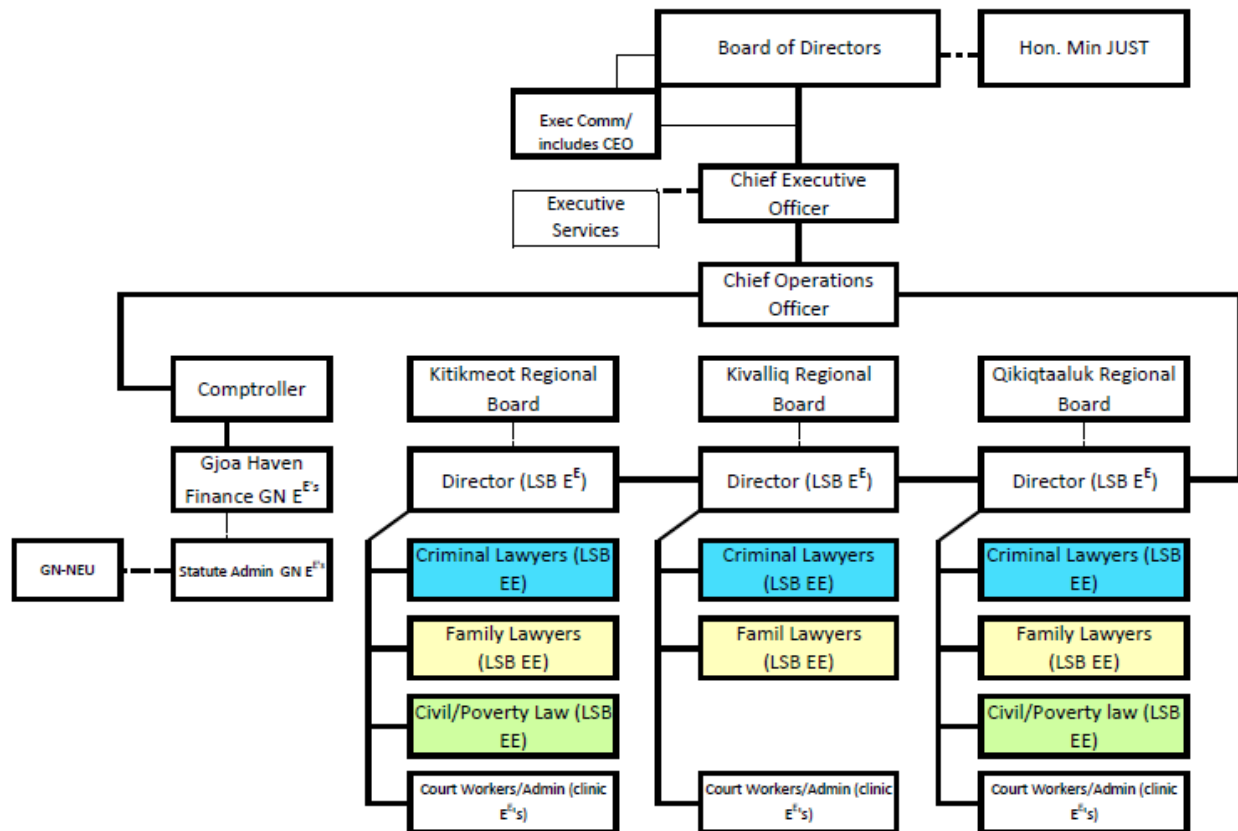
In any given year, the LSB Board of Directors meets between two to three in-person meetings a year. These Board meetings usually rotate between the regional centers and occasionally in Gjoa Haven and/or outside of the territory. In 2014/2015, the Board met three times.

In addition, to the Board, LSB has an Executive Board with three to four Board members. The Executive Board members are: Madeleine Redfern, Tara Tootoo-Fotheringham, Malcolm Kempt, and Margaret Hollis. The Executive Board or Committee, usually meet on an as need basis, either in person, teleconference or by email, depending on the amount of Board business requiring attention and/or decisions in-between Board meetings. The Chair provides the full board an update of Executive business and decisions at the following Board meeting.

In 2014, the LSB saw the departure of Elijah Padluq, the longest serving Board member to date, since 2007. The Board of Directors wishes to thank and acknowledge Elijah Padluq's important contributions during his terms, in particular, his sound and sage observations and advice in dealing with some challenging and difficult decisions.

In 2015, the Minister appointed a new Board member Tommy Owljoot. The Board looks forward to working with Tommy Owljoot during his term.

Organizational Structure



LSB's organizational structure is difficult to accurately reflect in an organizational chart.

Current key organizational structural realities include:

- 4 main legal aid organizations with 4 Boards (LSB: territorial-wide and 3 regional clinics)
- 5 employers (67 employees): LSB (28), three regional clinics (x Q, x Kiv, x Kit) & GN (3 Gjoa Haven office)
- GN employees unionized: 1 manager (exempt), 1 necessity (exempt), 1 union
- LSB employs 7 senior managers, administrators and assistant with two employers in four locations: (4 staff) LSB and (3 staff) GN
- 4 main legal aid offices (Gjoa Haven, Cambridge Bay, Rankin Inlet, Iqaluit)
- LSB employs all staff lawyers (25), who work out of regional clinic offices
- LSB contracts with private lawyers (27) for panels (criminal and family), only 3 are resident of Nunavut
- regional clinic employs own clinic staff except regional clinic directors who are LSB employees, in addition regional clinic directors are staff lawyers with own respective legal practices

- each regional clinic employs court workers within own region
- each regional clinic has own financial systems, including own bank accounts and audits
- LSB has two financial systems, no bank account, and LSB audit must incorporate regional clinic audits
- LSB reports to GN Justice, GN Justice Corporate Affairs main liaison with LSB
- LSB finances managed by the GN, 1st by GN employees in Gjoa Haven -> GN Justice Corporate Affairs -> GN Finance for LSB payments
- not all communities have resident court worker and served by other communities

The structure may have been more workable when LSB and its regional clinics were smaller; however, with increase in the number of LSB and regional clinic staff, it has been increasingly more challenging and difficult. Clearly the structure is not as efficient as it could or should be and leads to many operational inefficiencies, challenges, problems and at times conflicts. This is why LSB undertook to do a Systemic (Structural) Organizational Review to identify structural problems and recommend changes that would lead to organizational improvements, in particular developing recommendations that will lead to organizational efficiencies and operational effectiveness.

The Team

The team comprises the LSB Board, regional clinic boards, senior LSB staff, GN Gjoa Haven staff, lawyers, regional clinic administrative staff and court workers. In addition, the private lawyers on LSB panels support and greatly assist with the workload. There are currently 27 panel members, 3 of whom are resident in Nunavut. Nunavut resident private lawyers are given preferential consideration in the assignment of legal aid work and receive higher compensation than non-resident panel members.

Staff lawyers are based in 3 regional clinics: Maliiganik Tukisiiniakvik Legal Services (Iqaluit), Kivalliq Legal Services (Rankin Inlet), and the Kitikmeot Law Centre (Cambridge Bay). LSB maintains staff positions for 16 criminal lawyers, 6 family lawyers, 2 civil/poverty lawyers and the CEO who is required by statute to be a lawyer.

In addition to the staff lawyers, LSB employs an executive management team comprised of a Chief Executive Officer, a Chief Operations Officer, a Comptroller, an Executive Services Coordinator and a Finance Assistant trainee. In the Gjoa Haven office there are three Government of Nunavut employees, the Senior Statute Administrator, a Finance & Operations Analyst/Statue Clerk and Finance/Office Manager. The Finance/Office Manager position remains vacant since the election of Tony Akoak, as MLA to the Legislative Assembly. Since the Gjoa Haven office staff are Government of Nunavut employees, any replacement or new hires are done by the Government. The Finance/Office Manager tasks have been reassigned while this position remains vacant and LSB looks forward to seeing this position filled as soon as reasonably possible. LSB had the opportunity to acknowledge and thank Tony Akoak for his service to the LSB at the Board/Staff dinner in Iqaluit, March 2015.

A fundamental component to LSB's successful service delivery is the Inuit Court Worker Program. LSB can report that there were 21 court workers working in all 25 communities around the territory. Court workers provide clients with a critical link to the justice system, and provide lawyers with an important cultural connection to the communities and clients they represent and serve. Court worker support includes but is not limited to providing community members with legal aid applications, interpretation, finding and arranging client and/or witness-lawyer meetings in preparation for court appearances and assisting community clinics.

For the first time ever in LSB's history, the Board, senior management, administrative support staff, lawyers and court workers were assembled in one place. At the LSB dinner, long-term staff persons were recognized and thanked. LSB's long-term employees who received recognition were Sara Takkiruaq for 15 years' service, Teena Hartman for 12 years, Naomi Wilman for 9 years, Hannah Qirqqut for 10 years' service, Jonathan Ellsworth for 10 years' service, Glen Wilson for 9 years, and Mark Mossey for 5 years.

Senior Management & Administrative Staff			
Staff	Location	With LSB since	Position
Teena Hartman	Rankin Inlet	August 2003	Chief Executive Officer, LSB
Jonathan Ellsworth	Iqaluit	May 2004	Chief Operations Officer, LSB
Tiffany Halstead	Steinbach, MB	September 2012	Comptroller, LSB
Vacant	Gjoa Haven		Office Manager
Sara Takkirug	Gjoa Haven	February 2000	Senior Statute Administrator
Hannah Qirqqut	Gjoa Haven	September 2004	Finance & Ops Analyst; Statute Clerk
Kathy Martha Padluq	Iqaluit	February 2015	Executive Services Coordinator (Formerly EA to CEO)

Criminal Practice			
Glen Wilson	Rankin Inlet	February 2006	Lead & Criminal Lawyer
Tamara Fairchild	Iqaluit	September 2010	Lead & Criminal Counsel
Kathryn Kellough	Iqaluit	August 2011	Criminal Lawyer
Deanna Harris	Cambridge Bay	January 2012	Lead & Criminal Lawyer; Clinic Director; After Hours Line Coordinator
Stephen Shabala	Iqaluit	January 2013	Criminal Lawyer
Susan Charlesworth	Iqaluit	September 2013	Criminal Lawyer
Joey Murdoch-Flowers	Iqaluit	August 2013	Criminal Lawyer
Julie Bedford	Iqaluit	November 2013	Criminal Lawyer
Morna Boyle	Rankin Inlet	August 2013	Criminal Lawyer
Patrick Bruce	Iqaluit	January 2013	Criminal Lawyer
Sara Siebert	Cambridge Bay	March 2014	Criminal Lawyer
Lana Walker	Iqaluit	January 2015	Criminal Lawyer
Caleb Christie	Iqaluit		Articling Law Student
Iman Amin	Rankin Inlet		Articling Law Student

Family Practice			
Naomi Wilman	Iqaluit	February 2009	Family Lawyer
Jack Squire	Iqaluit	June 2011	Family Lawyer
Susan Switch	Rankin Inlet	March 2011	Family Lawyer; Clinic Director – Kivalliq Legal Services
Janet Rowsell	Iqaluit	May 2012	Family Lawyer
Ted Hopkins	Rankin Inlet	February 2014	Family Lawyer
Caroline Pothemont	Cambridge Bay	March 2014	Family Lawyer

Civil Practice			
Mark Mossey	Iqaluit	January 2010	Civil/Poverty Lawyer; Clinic Director – Maliiganik Tukisiiniakvik
Gloria Song	Cambridge Bay	February 2013	Civil/Poverty Lawyer

LSB extends a heartfelt thanks to all staff for their efforts in continuing to deliver high quality legal aid services throughout Nunavut. This team has proven itself to be dedicated, hard-working, and committed to Nunavummiut.

Finance

LSB is a publicly funded agency. Funding is provided by the GN Department of Justice through a contribution agreement that incorporates the federal-territorial Access to Justice Agreement between Justice Canada and the Department of Justice Nunavut to the Legal Services Board.

LSB and its three regional clinics successfully completed audits for 2014/2015. The Legal Services Board budget for 2014/2015 was \$11,818,000 with \$10,646,132 expenses. The surplus was primarily due to some unfilled staff positions during the year. The LSB is fortunate to have a stable and ready compliment of staff lawyers to ensure continued availability and service to legal aid clients. Nonetheless, LSB is aware of the regular need to recruit for new lawyers to replace those who choose to not renew their terms with LSB. The steady turnover in professionals, especially lawyers, is not unique to Nunavut.

LSB continues to have two financial systems in place. LSB has an internal simply accounting system that permits the organization to better manage its finances. This system enables LSB to produce a budget with more appropriate breakdown in expenditures, such as: Governance; Administration; Criminal Law Practice; Family Law Practice; Civil Law Practice; Regional Clinics and further breakdowns in each area.

The GN continues to handle LSB's payments through its FreeBalance System but the nine budgetary line items (Salaries & Benefits; Contract employees, Professional Fees; Ongoing Contributions; Travel and Transportation; Materials and Supplies; Purchased Services; IT and other expenses) simply do not meet the needs of LSB. Furthermore, LSB internal controls of its finances are robust and significantly more useful to LSB to manage its resources. However, having two systems in place, adds work to both LSB and GN financial staff. The GN Dept. of Finance has indicated to LSB that it can amend its system to align itself with LSB's internal system. LSB is committed to working with the GN to ensure consistency and accuracy of LSB's finances, especially in the Freebalance system. LSB looks forward to working with the GN Dept. of Finance in the upcoming year to achieve financial consistency and efficiencies.

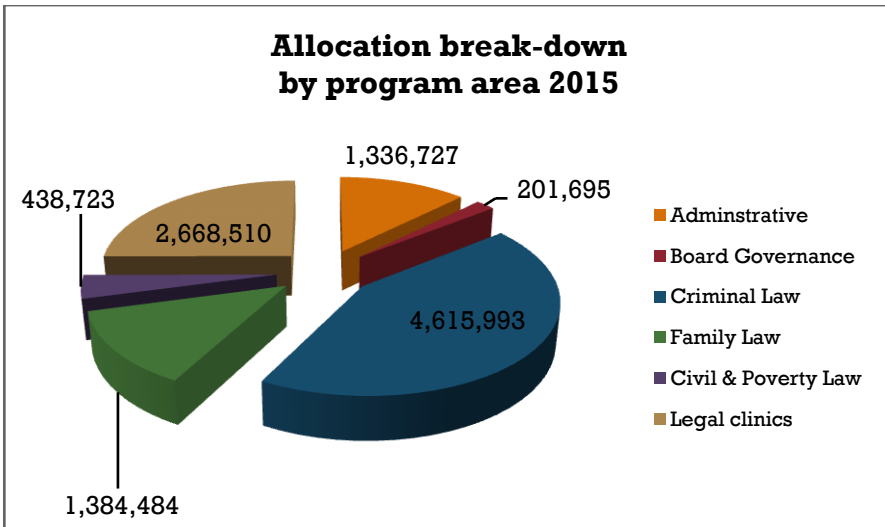
LSB identified the need for an independent Information Technology (IT) system to protect its confidential communications regarding its casework, especially to maintain solicitor-client privilege. LSB allocated \$400,000 for this initiative. LSB worked closely with GN CGS (IT & Procurement), the RFP was pulled on assurance that the GN should be able to make the necessary systemic changes to GN IT system to address the confidentiality issue. As a result, this additional funding for IT system was not spent. LSB will work with the GN CGS to assess whether the changes will meet the exceptional high requirement for absolute and strict confidentiality of its communications regarding solicitor-client information and exchanges.

For additional information, see the independently Audited Financial Statements.

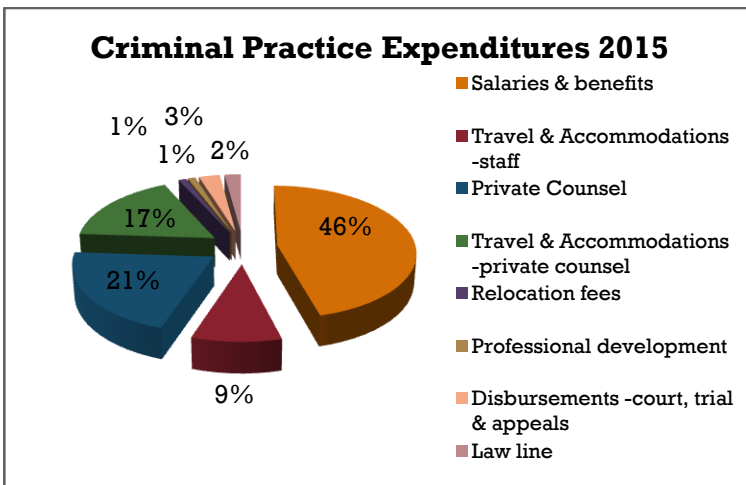
The successful audits are a testament to LSB’s pursuit and commitment to transparency and accountability. It is also a clear demonstration of the development of the organization’s capacity to manage and report on services and finances.

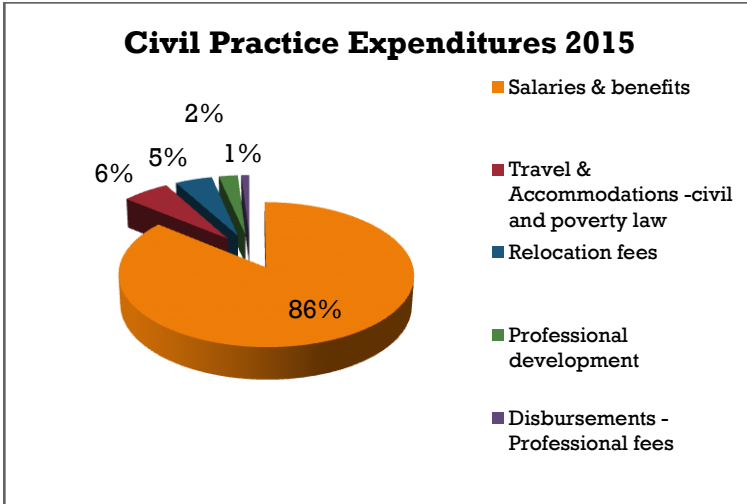
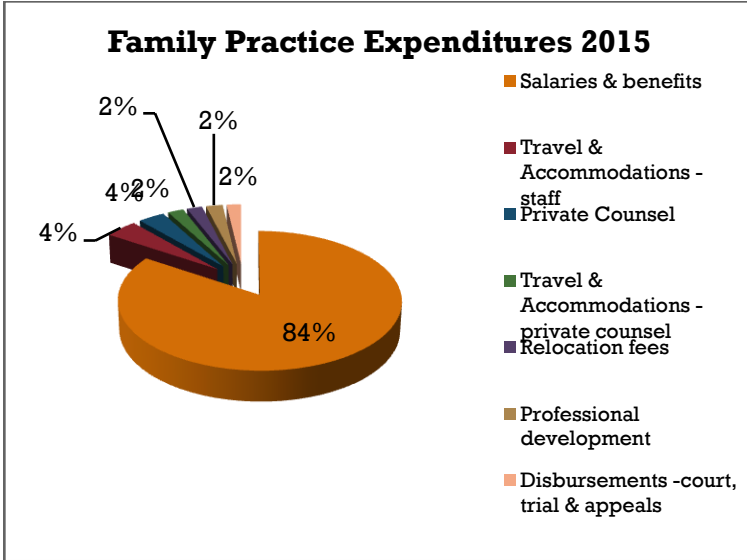
The Legal Services Board expenditures in the 2014/15 fiscal period were \$10,646,132.

LSB’s financial allocations, per the included audit, are broken down as follows:



Legal practice allocations are further broken down as follows:





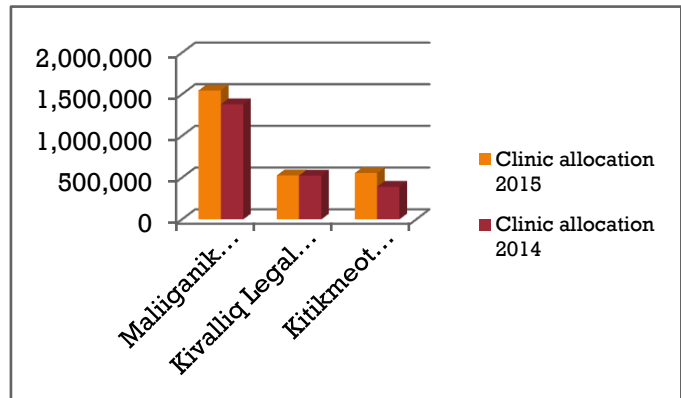
These expenditures illustrate LSB's commitment to ensuring as many resources as possible are being allotted to front line service delivery proportionate to the demands of each practice area.

The Clinics

Regional clinics situated in Iqaluit, Rankin Inlet and Cambridge Bay are societies pursuant to the Societies Act and are in good standing with the registrar save and except the Kitikmeot office which is making efforts to rectify minor issues arising from its bylaws.

The LSB funds the regional clinics (\$2.6Million/per year) by way of contribution agreement. Each regional office is up to date with the reporting requirements enunciated in those agreements.

Essentially, the Clinics serve as access to justice points for their respective regions and provide support services to staff lawyers and visiting private counsel. Each clinic employs support staff and court workers within the Clinic and in the majority of communities throughout Nunavut.



The Clinic Director is an LSB employee who has dual-reporting obligations – to the LSB and to their respective regional board. An independent consultant, hired by LSB, recently undertook an internal assessment and analysis of the LSB and its three Regional Clinics. The consultant has made some recommendations to improve organization structure, systems and processes. The consultants are doing some further work, in areas that were missed in the first assessment and/or reassessments as a result of some operational changes within the LSB, Regional Clinics and/or the GN.

All of the regional offices have modern and adequate office space and offices in the communities for its court workers – some are full time offices, whilst others are as-and-when arrangements.

Regional clinics boast a 100% Inuit employment rate; administrative support staff and court workers. All three clinics combined, employ 34 Inuit, majority of whom are situated in the communities throughout Nunavut. More information about the Court Workers can be found in the Court Worker Program section of this Report.

Lastly, LSB would like to acknowledge that Maliiganik Tukisiiniakvik celebrated its 40th anniversary in the fall of 2014. LSB was happy to recognize and support its celebrations with an Open House and Dinner with Board, staff and legal partners in Nunavut. Senator Dennis Patterson gave the keynote speech, since he was one of the instrumental people in helping to set up legal aid in the eastern Arctic.

Legal Aid Services - The Practice

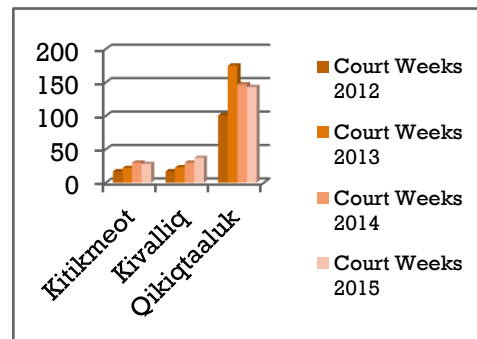
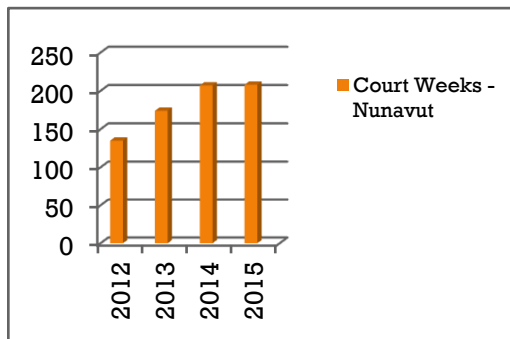
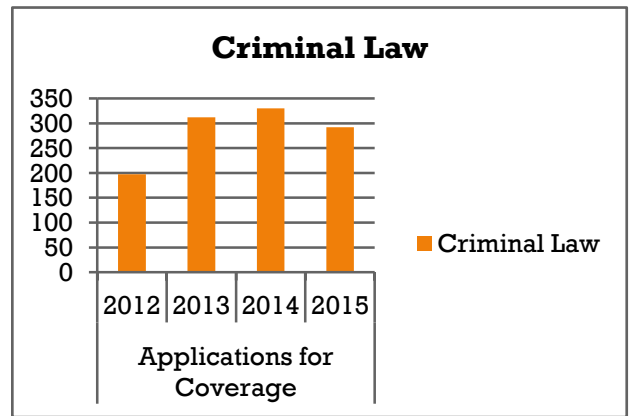
Household Size	Annual Gross income Level
1 person	\$50,400
2 people	\$62,400
3 people	\$88,800
4 people	\$96,000
5 people	\$103,200
6 people	\$110,400
7 people	\$117,600
8 people	\$124,800
9 people	\$132,000
10+ people	\$139,200

LSB provides legal aid services to financially eligible Nunavummiut, in the legal areas of coverage as set out by the *Legal Services Act*. This includes criminal defense representation, child representation, child protection and family law coverage, and civil/poverty representation in the areas of residential tenancy issues, employment/labour law, poverty related issues, and excessive use of force by police and human rights. A Board approved eligibility scale defines the criteria for accessing legal aid in Nunavut, the income thresholds are defined in the adjacent chart.

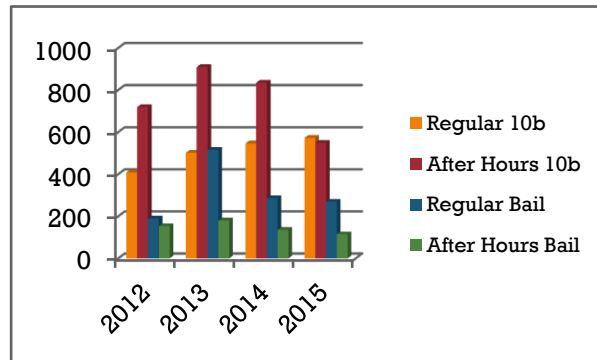
Criminal Practice

The criminal practice continues to evolve and improve despite the obvious logistical and practical challenges and is functioning at exceptional levels. One need only take a look at the newspaper to recognize that crime is a serious problem in Nunavut. LSB represents approx 98% of these individuals in the legal system. This year there were 292 individuals who applied for full coverage, similar to that of previous years. This year the LSB handled to 2848 new criminal law files.

Criminal defence is handled by 16 dedicated staff lawyers and some 27 private lawyers who attend every circuit and special sitting of the court scheduled in Nunavut. This year these lawyers attended 169 circuits; 143, 37 and 28 in the Qikiqtaaluk, Kivalliq and Kitikmeot, respectively; plus 39 special sitting weeks (Jury and Judge alone trials) of the court.



In addition to the circuits attended by staff and private lawyers, the LSB also provides after hours service for individuals who are arrested outside of office hours, including representation at show cause hearings (bail hearings) that are sometimes scheduled outside of regular working hours. This year's numbers were nominally similar from previous reporting periods with 573 regular hours arrest calls and 269 bail hearings. There were 549 after-hours calls and 114 after-hours bail hearings.



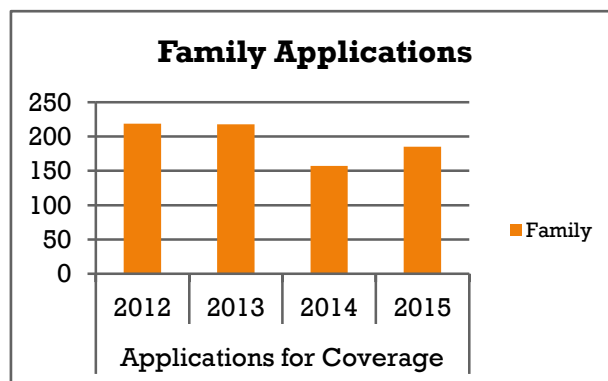
The criminal law practice management model comprises lead counsel in each regional office and the COO's office. Together they manage the file needs arising from the practice, assign conflict files to private counsel and identify trends to ensure coverage is at adequate levels. Quality assurance processes have been developed and implemented to monitor the work of staff and private lawyers alike. The practice was short by three employees for a bulk of the fiscal period; these positions were filled by the time productions of this annual report commenced.

LSB has also instituted private lawyer performance reviews, as a mechanism to ensure quality representation by non-staff counsel. The Board of Directors amended the panel policy to give the CEO and their designate some guidelines on how to exercise their discretion with respect to assignment of files to private lawyers. The policy objective is to ensure that lawyers assigned to files have the necessary experience, expertise and qualification required for the case and court circuits that the lawyers are assigned to. The relevant information may include lawyers' seniority, lawyer's seniority at the Nunavut Bar, previous and relevant Nunavut practice area experience, culture and language skills, practice experience in the Nunavut Court of Justice, previous lawyer evaluations, and any history with respect to the lawyer's past performance, complaints and other administrative burden within the LSB. This ensures that clients receive appropriate and qualified lawyers and that LSB ensures that the administration of justice is well-served.

Family Practice

The family law practice is in a very stable and manageable state. Despite an onslaught of child welfare matters and court ordered appointment of counsel for children, family lawyers continue to offer the legislated range of services to Nunavummiut.

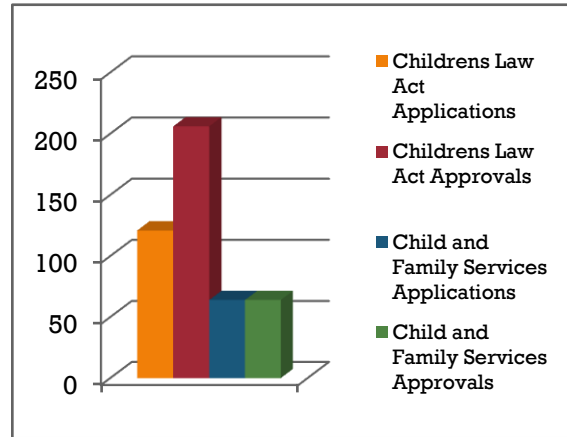
Six staff lawyers and six private lawyers deliver services. LSB recognized the need for additional private family law lawyers on its panels, in particular, to deal with practice conflicts. It's beneficial to now have more private family law lawyers to



draw upon. In this fiscal period there were a total of 185 full coverage applications for family law services, 64 of which were a direct response by state instituted proceedings. In total there were 270 approvals issued in the family law practice areas.

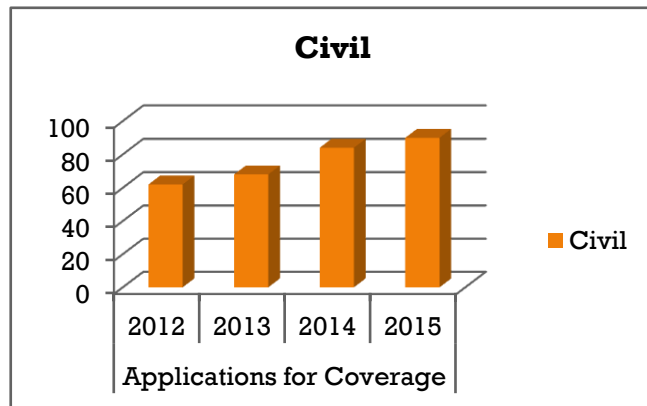
A toll free family law information line is also supported by LSB for individuals seeking general legal information. Much like in the criminal practice, private lawyers are important in the context of conflict and managing files with a particular degree of complexity or specialization.

The practice is currently providing services to some 456 clients. The practice management model comprises counsel, the CEO and the COO who together manage the daily needs of this busy and important practice area.

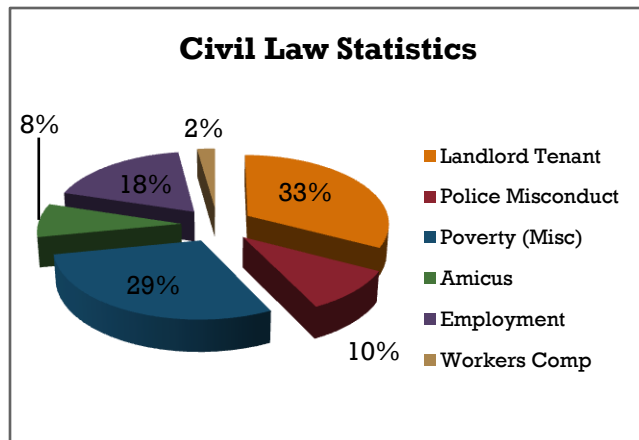


Civil Practice

The civil practice enjoys stability and is staffed by legal counsel in Iqaluit and Cambridge Bay. The Iqaluit civil/poverty law lawyer has been with the LSB for five years and has seen the practice become one of LSB’s core program areas. There is a steady and increasing need for services in the areas of residential tenancy, employment law, poverty related issues, human rights, in addition to police misconduct matters and LSB’s involvement in inquests. The most recent of which gave rise to recommendations being made to improve prisoner safety while in RCMP custody. This year there were a total of 90 applications for full coverage in this practice area which are broken down in the chart. There have been significant in-roads especially with the Housing Corporation and subsidiary housing authorities respecting tenant rights; we’ve seen a significant culture shift in those organizations resulting directly from this practice area and the advocacy of counsel. The LSB is committed to maintaining current service levels in the civil practice.



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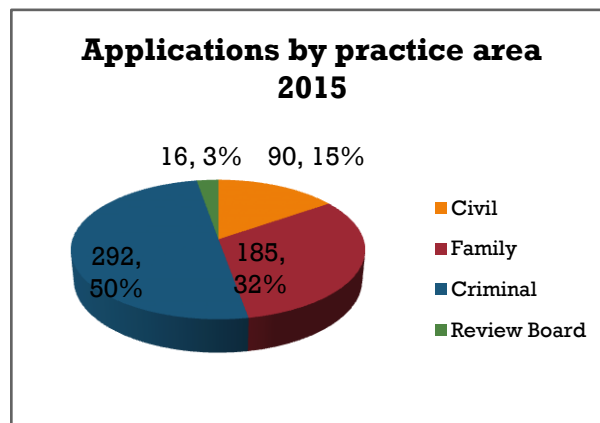


Mental Health Review Board

In 2014/2015, the Nunavut Department of Justice transferred responsibility of handling legal representative and its associated management of such for the Mental Health Review Board. The associated budget of \$50,000 was also transferred to LSB. LSB has handled the transfer seamlessly, so as not to disrupt any services that were in place. It has also bolstered and supported any necessary ancillary work and required resources to assist the lawyers in representing their clients before the Mental Health Review Board. LSB is monitoring and tracking these cases carefully and closely, to better understand and support this new area of service. In this fiscal year the LSB received and approved 16 applications for legal services.

Practice Conclusion

During fiscal period 2014/15 the Legal Services Board was successful in providing the services it is mandated, attached and appended as Appendix B is the LSB's summary statistics which support this conclusion.



Inuit Courtworker Program

A fundamental component to LSB's service delivery is its support of the Inuit Courtworker Program. While court workers are actually employed by the regional clinics (either full-time or part-time as needed), it is LSB that funds the clinics to support these positions. This year, LSB can report that there were 24 court workers working in communities around the territory.

Court worker positions are based in clinics and in smaller hamlets throughout the regions. The Kitikmeot Law Centre employed 5 court workers throughout their 5 communities, Kivalliq Legal Services employed 4 court workers for their 7 communities, and Maliiganik Tukisiiniakvik employed 15 court workers for their 13 communities.

Court workers provide essential services in realizing access to justice. Not only do court workers provide vital support to circuit lawyers such as interpretation, client and witness support, they also provide much needed administrative assistance in coordinating community legal aid applications, maintaining contact to clients without phones or computers, and serving documents.

Court workers provide clients with a critical link to the justice system, and provide lawyers with an important cultural connection to the communities they are tasked with serving.

LSB brought all Court Workers to Iqaluit in March for Court Worker training. This was the first time in LSB's recent history to bring all LSB and Regional Clinic staff together.

LSB recognizes more supports are required in the Court Worker program, in particular, giving more training, assistance, mentoring and professional development opportunities to Court Workers. LSB committed to undertaking a Court Worker program review to assess the individual, regional and territorial needs and issues. After the assessment, it'll be possible to develop recommendations for LSB consideration and develop a plan to make this program better, more successful and rewarding.

Community and Professional Relations

The LSB enjoys positive and meaningful relationships with the legal community and inter-related justice organizations in Nunavut and elsewhere in Canada. In addition, our interactions with Nunavut Health, Social Services, Family Services, and more recently Office of the Advocate for Children and Youth has been mutually beneficial.

Association of Legal Aid Plans

The CEO sits on, and is a member of the Executive of the Association of Legal Aid Plans of Canada (ALAP), which organization comprises senior management and board members of all of the legal aid plans in Canada and is mandated to undertake, support and facilitate research concerning access to justice issues; to improve public awareness of access to justice issues; and, to undertake such activities, on its own or with others, as may be in the interest of access to justice in Canada.

Nunavut Justice Efficiency Committee

The COO sits on the justice efficiency committee, which comprises senior officials in the justice department, the RCMP, the PPSC as well as the Senior Judge of the Nunavut Court of Justice. Together we examine systemic issues with a view to realizing efficiencies, maximizing value for dollars and ensuring the experience is the best possible for Nunavummiut navigating court processes.

Provincial/Territorial Working Group re Access to Justice Service Agreement

The COO also sits, with officials of the Department of Justice Nunavut, Department of Justice Canada and other provincial/territorial legal aid plans, on the PWG/TWG groups arising from the Access to Justice Service Agreement, we meet regularly to discuss, inter alia, issues arising from the operation of the agreements, funding formulae, and the court worker program.

Family Abuse and Intervention Act

The LSB is a party to the FAIA working group with a view to enhancing the operation of that Act, we submitting commentary respecting potential amendments following a request from the committee. Additionally, regional directors enjoy important relationships with their respective regional counterparts.

Nunavut Communities re Public Legal Education & Information

Most importantly, the LSB engages communities at the community level, legal counsel and Court Workers have interactions with justice committees, hamlet councils, schools, mental health service providers and end users. We've partnered with our communities and have provided meaningful community based public legal education.

Public Legal Education & Information

Public legal education and information (PLEI) is a mandated responsibility of LSB. This is a challenging task in a jurisdiction with many spread-out communities with different language and cultural issues, especially with legal issues. Each of LSB's lawyers has committed to performing PLEI initiatives, and the result has been some creative and meaningful interaction with Nunavut's communities and their residents. LSB continues to work towards identifying and delivering PLEI in the communities with local partners.

Family and Civil/Poverty Law Lines

LSB offers a toll free family law and civil/poverty law information lines. Staff lawyers participate in sessions at high schools and Nunavut Arctic College campuses around the territory. Partnerships are established with local Inuit organizations and have resulted in community sessions on residential tenancies and wills and estates in the Kivalliq region and the development of mental health programming in the Kitikmeot.

Open Houses, Trade Show, High School/College, Shelter Visits, Radio Shows

This year Kivalliq Legal Services hosted an open house and participated in the trade show in Rankin Inlet, both of which contributed to enhancing our visibility. Also partnered with the Kataujaq Society Safe Shelter in providing general legal information to shelter staff, their volunteer board of directors, and participating in the development and distribution of a family violence prevention poster around the region.

Maliiganik Tukisiiniakvik staff offers sessions at the Iqaluit Women's Shelter, the Baffin Correctional Centre and volunteered with the mock trial project with the local high school, they also hosted an access to knowledge pancake breakfast in concert with the Law Society of Nunavut in recognition of Maliiganik's 40 years in successful operation. Maliiganik also hosted radio shows in Cape Dorset, Iqaluit and Arctic Bay.

The Kitikmeot Law Centre also built on key partnerships with the Cambridge Bay Wellness Centre and their local high school to deliver PLEI materials and information sessions. In addition they hosted community forums on the role of the Kitikmeot Law Centre and Family Law in Nunavut at the Campus in Cambridge Bay and attended the high school to deliver a presentation on "law as a career".

Website

In addition to the above, the Legal Services Board launched its revised website this year. LSB website is in Nunavut's four official languages and can be viewed at www.nulas.ca.

The website provides information on LSB's services, policies, annual reports, along with contact information for the three regional clinics and its law lines.

Database

LSB database exists and is currently being used by administrative staff to input information to generate statistics in all practice areas. Other LSB staff will receive training in the future to input their own data.

Policies, Directives and Other Projects

LSB reviewed all existing policies and amended the Panel Policy. Usually the Board provides the senior staff directives as a result of reviewing programs and services at its Board meetings. An ongoing list of policies to be developed and other projects are identified throughout the year with a view of assigning tasks to appropriate committee or staff.

Conclusion

LSB is committed to fulfilling its mandate and provide legal services to eligible Nunavummiut.

The Board of Directors takes its responsibilities seriously and recognizes that while tremendous improvements have been made over the past seven years including the past year, that there are still many areas of improvement that can and should be made.

LSB is tremendously appreciative to have received much needed support and additional resources to allow LSB to provide eligible Nunavummiut with the legal services they are entitled to under the law. Without this necessary support and funding, LSB would have been forced to reduce or eliminate services, which would have resulted in Nunavummiut to self-represent themselves in court on criminal charges or less families not receiving family law advocacy, such as getting child support they need and are entitled to. In 2014/2015, LSB had for the first time in many years, received sufficient funding without having to request additional funding from the GN by developing a business case for a supplemental funding request.

Producing independent financial audits, capturing and reporting accurate statistical information, identifying organizational needs and legal practice trends has all contributed to a more productive and efficient legal aid plan. This approach has resulted in an organization that is able to be responsive to its clients, its staff and its funders.

The practice areas are well served by both staff and private lawyers. LSB believes it currently has sufficient funding in these areas.

With the exceptional efforts made by the Board of Directors, the senior management team, the legal staff, regional clinics and Boards- and their Court Worker and administrative staff, the support of our funders and justice colleagues, all have played a role in improving access to justice for Nunavummiut.

Appendix A – Audited Financial Statements

**LEGAL SERVICES BOARD OF NUNAVUT
FINANCIAL STATEMENTS MARCH 31,
2015**

LEGAL SERVICES BOARD OF NUNAVUT
INDEX
MARCH 31, 2015

	<u>Page</u>
Independent Auditors' Report	1 - 2
Statement of Operations	3
Statement of Changes in Net Financial Assets (Debts)	4
Statement of Financial Position	5
Notes to the Financial Statements	6 - 8
Schedule 1 - Administrative Expenses	9
Schedule 2 - Board Governance	9
Schedule 3 - Criminal Law Practice	10
Schedule 4 - Family Law Practice	10
Schedule 5 - Civil and Poverty Law Practice	10

Opinion

In our opinion, these financial statements present fairly, in all material respects, the financial position of the Legal Services Board of Nunavut as at March 31, 2015 and its financial performance and its cash flows for the year ended March 31, 2015 in accordance with Canadian Public Sector Accounting Standards.

Report on Other Legal and Regulatory Requirements

As required by the *Financial Administration Act* of Nunavut we report that, in our opinion, Canadian Public Sector Accounting Standards have been applied on a basis consistent with that of the preceding year.

In our opinion, in accordance with the *Financial Administration Act* of Nunavut and the *Legal Services Act* of Nunavut, proper books of account have been kept by the Legal Services Board of Nunavut, the financial statements are in agreement therewith and the transactions that have come under our notice have, in all significant respects, been within the statutory powers of the Legal Services Board of Nunavut.

Under section 100(1) of the *Financial Administration Act* of Nunavut, the Legal Services Board of Nunavut is required to submit its annual report to the appropriate Minister no later than 90 days after the end of its financial year, or an additional period, not exceeding 60 days that the Minister of Finance may allow. The Legal Services Board of Nunavut was granted a 60 day extension and remains within the legislated timeline for submission of their annual report and independent financial audit.

Iqaluit, Nunavut
August 19, 2015



CHARTERED ACCOUNTANTS

LEGAL SERVICES BOARD OF NUNAVUT
STATEMENT OF OPERATIONS
FOR THE YEAR ENDED MARCH 31, 2015

	<u>2015</u>	<u>2014</u>
Revenues		
Government of Nunavut Contributions		
Contribution agreement	\$ 11,818,000	\$ 10,064,000
Transfer to Department of Justice	(1,156,999)	(225,000)
Repayment	<u>(15,248)</u>	<u>(55,448)</u>
	10,645,753	9,783,552
Client contributions	<u>379</u>	<u>6,635</u>
	<u>10,646,132</u>	<u>9,790,187</u>
Expenses		
Administrative (Schedule 1)	1,336,727	1,265,296
Board governance (Schedule 2)	201,695	274,430
Criminal law (Schedule 3)	4,615,993	4,557,380
Family law (Schedule 4)	1,383,127	946,273
Civil and poverty law (Schedule 5)	440,080	421,558
Legal clinics (Note 6)	<u>2,668,510</u>	<u>2,325,250</u>
	<u>10,646,132</u>	<u>9,790,187</u>
Net Surplus	0	0
Accumulated Surplus, beginning of year	<u>0</u>	<u>0</u>
Accumulated Surplus, end of year	<u>\$ 0</u>	<u>\$ 0</u>

LEGAL SERVICES BOARD OF NUNAVUT
STATEMENT OF CHANGES IN NET FINANCIAL ASSETS (DEBTS)
FOR THE YEAR ENDED MARCH 31, 2015

	<u>2015</u>	<u>2014</u>
Net Financial Assets, beginning of year	<u>0</u>	<u>0</u>
Net Financial Assets, end of year	<u><u>\$ 0</u></u>	<u><u>\$ 0</u></u>

LEGAL SERVICES BOARD OF NUNAVUT
STATEMENT OF FINANCIAL POSITION
AS AT MARCH 31, 2015

	2015	2014
Financial Assets		
Accounts receivable (Note 3)	\$ 655,997	\$ 714,758
Due from Government of Nunavut (Note 5)	1,295,645	1,134,374
Prepaid expenses	<u>0</u>	<u>5,189</u>
	<u>1,951,642</u>	<u>1,854,321</u>
 Liabilities		
Accounts payable and accrued liabilities (Note 4)	<u>1,951,642</u>	<u>1,854,321</u>
 Net Financial Assets	<u>0</u>	<u>0</u>
 Accumulated Surplus	<u>\$ 0</u>	<u>\$ 0</u>

Approved by the Board

Madeleine Redfern, Chair



Malcolm Kempt, Director



**LEGAL SERVICES BOARD OF NUNAVUT
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED MARCH 31, 2015**

1. NATURE OF THE ORGANIZATION

The Legal Services Board of Nunavut (LSB) was incorporated in July 2000, pursuant to section 391 of the *Legal Services Act R.S.N.W.T. 1988, C-14* of Nunavut. As the territory's legal aid plan, the LSB is responsible for providing legal services to financially eligible Nunavummiut in the areas of criminal, family and civil law. In addition to providing legal counsel, the LSB is also mandated to deliver public legal education and information in the territory and to develop and support the Inuit court workers program at the local level. The LSB programs also include an After Hours Law Line for citizens seeking legal advice on arrest outside of business hours, a Family Law Line offering general family law information, and a Civil/Poverty Law Line offering general civil law information.

The LSB does not have a bank account and therefore is dependent on the Government of Nunavut to pay all expenses on their behalf. All expenses are paid by the Government of Nunavut through the Consolidated Revenue Fund and reimbursed from the LSB Revolving Fund up to the agreed upon annual contribution. As such, all the books and records are controlled by the Government of Nunavut and recorded in the Free Balance accounting system.

2. SIGNIFICANT ACCOUNTING POLICIES

The accounting policies followed by the Board are in accordance with Canadian public sector accounting standards and include the following significant accounting policies:

(a) Use of Estimates

The preparation of the financial statements of the Board requires management to make estimates and assumptions based on information available as of the date of the financial statements. Therefore, actual results could differ from those estimates.

(b) Revenue Recognition and Government Transfers

Contributions are recognized as revenue in the year received or receivable if the amount to be received can be reasonably estimated and collection is reasonably assured.

Contributions with stipulations that meet the definition of a liability per Section PS 3200 are recorded as deferred revenue. When stipulations are met, deferred revenue is recognized as revenue in the year in a manner consistent with the circumstances and evidence used to support the initial recognition of the contributions received as a liability.

(c) Accrual Basis

The financial statements have been prepared using the accrual basis of accounting.

**LEGAL SERVICES BOARD OF NUNAVUT
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED MARCH 31, 2015**

2. SIGNIFICANT ACCOUNTING POLICIES (continued)

(d) Expenses

Direct expenditures which are wholly attributable to a specific program are charged directly to the appropriate program. In circumstances where expenditures are not wholly attributable to a specific program these expenditures are allocated amongst the programs based on management's estimates of the time, effort and resources required to support these activities.

(e) Financial Instruments

The Board's financial instruments consist of accounts receivable, accounts payable and accrued liabilities, and due to Government of Nunavut which are reported at their fair values on the statement of financial position. The fair values are the same as the carrying values due to their short-term nature. It is management's opinion that the Board is not exposed to significant interest, currency or credit risks arising from these financial instruments unless otherwise noted.

3. ACCOUNTS RECEIVABLE

	<u>2015</u>	<u>2014</u>
Kitikmeot Legal Services	\$ 159,968	\$ 152,325
Kivalliq Legal Services	172,107	164,320
Maliiganik Tukisiiniakvik	<u>200,306</u>	<u>200,306</u>
	532,381	516,951
GST rebate	<u>123,616</u>	<u>197,807</u>
	<u>\$ 655,997</u>	<u>\$ 714,758</u>

4. ACCOUNTS PAYABLE AND ACCRUED LIABILITIES

	<u>2015</u>	<u>2014</u>
Legal Clinics - GN funding repayable	\$ 532,381	\$ 516,951
Other accrued liabilities	1,054,165	992,707
Accrued payroll	340,560	328,894
Employee future benefits	<u>24,536</u>	<u>15,769</u>
	<u>\$ 1,951,642</u>	<u>\$ 1,854,321</u>

**LEGAL SERVICES BOARD OF NUNAVUT
NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED MARCH 31, 2015**

5. GOVERNMENT OF NUNAVUT FUND BALANCE

	2015	2014
Opening balance	\$ (1,134,374)	\$ (756,767)
Revenues	(10,646,132)	(9,790,187)
Expenses incurred on behalf of LSB	10,646,132	9,790,187
Changes in:		
Accounts receivable and prepaids	(63,950)	47,087
Accounts payable and accrued liabilities	<u>(97,321)</u>	<u>(424,694)</u>
Closing balance	<u>\$ (1,295,645)</u>	<u>\$ (1,134,374)</u>

Amounts due (from) to the Government of Nunavut are non-interest bearing, unsecured and have no specific terms of repayment.

6. LEGAL CLINICS CONTRIBUTIONS

	<u>2015</u>	<u>2014</u>
<u>Kitikmeot Legal Services</u>		
Contributions as per Main Estimates	\$ 442,000	\$ 492,000
Reassigned/Supplemental contributions	120,410	(90,000)
Unused contributions/adjustments	<u>(7,643)</u>	<u>(10,000)</u>
Total used contributions	<u>554,767</u>	<u>392,000</u>
<u>Kivalliq Legal Services</u>		
Contributions as per Main Estimates	589,000	589,000
Unused contributions	<u>(62,954)</u>	<u>(65,330)</u>
Total used contributions	<u>526,046</u>	<u>523,670</u>
<u>Maliiganik Tukisiiniakvik</u>		
Contributions as per Main Estimates	1,500,000	1,335,000
Supplemental contributions	47,000	0
Reassigned contributions	0	90,000
Unused contributions	<u>0</u>	<u>(44,166)</u>
Total used contributions	<u>1,547,000</u>	<u>1,380,834</u>
Clinic Director stipend	<u>40,697</u>	<u>28,746</u>
	<u>\$ 2,668,510</u>	<u>\$ 2,325,250</u>

7. COMPARATIVE AMOUNTS

Certain 2014 financial statement amounts have been reclassified to conform to the financial statement presentation adopted in the current year.

LEGAL SERVICES BOARD OF NUNAVUT

SCHEDULE 1 - SCHEDULE OF ADMINISTRATIVE EXPENSES

For the year ended March 31	2015	2014
Expenses		
Executive office operations	\$ 897,319	\$ 903,999
Administrative operations	249,236	275,409
Programs and projects	190,172	85,888
	<u>\$ 1,336,727</u>	<u>\$ 1,265,296</u>

SCHEDULE 2 - SCHEDULE OF BOARD GOVERNANCE

For the year ended March 31	2015	2014
Expenses		
Administrative support	\$ 5,587	\$ 2,175
Honoraria	85,459	116,944
Professional fees	37,624	52,040
Translation and interpreting	(8,587)	27,629
Travel	81,612	75,642
	<u>\$ 201,695</u>	<u>\$ 274,430</u>

For the year ended March 31	2015	2014
Expenses		
Salaries and benefits	\$ 2,117,734	\$ 2,171,279
Travel and accommodations - staff	429,512	296,494
Private counsel	963,275	872,736
Travel and accommodations- private counsel	787,467	810,886
Relocation fees	44,122	200,794
Professional development	48,515	60,176
Disbursements - court, trial and appeals	126,600	67,566
Law line	98,768	77,449
	<u>\$ 4,615,993</u>	<u>\$ 4,557,380</u>

SCHEDULE 4 - SCHEDULE OF EXPENSES - FAMILY LAW PRACTICE

For the year ended March 31	2015	2014
Expenses		
Salaries and benefits	\$ 1,165,886	\$ 850,294
Travel and accommodations - staff	59,056	20,101
Private counsel	47,386	27,427
Travel and accommodations - private counsel	28,298	4,876
Relocation fees	27,256	27,224
Professional development	29,665	15,017
Disbursements - civil court and child welfare	25,580	1,334
	<u>\$ 1,383,127</u>	<u>\$ 946,273</u>

SCHEDULE 5 - SCHEDULE OF EXPENSES - CIVIL AND POVERTY LAW

For the year ended March 31

2015

2014

Expenses

Salaries and benefits	\$	377,016	\$	379,495
Travel and accommodations - civil and poverty law		27,566		9,287
Relocation fees		20,592		24,432
Professional development		10,463		8,344
Disbursements - Professional fees		4,443		-

\$ 440,080

\$ 421,558

Appendix B – Summary Statistics

SUMMARY REPORT FOR 2014/15 - STATISTICAL DATA AND CLINIC INFORMATION

The following is a summary of information contained within the clinic reports, law line report, civil law report and statistical data with respect to the provision of legal services offered by the Legal Services Board and its regional offices for periods April 1, 2014 to March 31, 2105

CRIMINAL LAW Statistic	Kitikmeot	Kivalliq	Qikiqtaaluk	Totals
Brydges (10b) arrest calls regular hours	114	69	390	573
Bail hearings Regular hours	71	44	154	269
Law line Brydges (10b) calls	124	103	322	549
Law line Bail hearings	28	23	63	114
Law line Youth	7	4	15	26
Criminal Law files opened	469	563	1816	2848
Criminal Law files closed	462	729	911	2102
Circuit weeks	28	29	112	169
Discrete Trial weeks	0	8	31	39
Full Coverage Criminal Applications	36	77	179	292
Full Coverage Criminal Approvals	25	58	116	199
Full Coverage Criminal Pending	13	16	66	95
Choice of Counsel Active	2	5	13	20
Review Board Matters	2	4	10	16

FAMILY LAW Statistic	Kitikmeot	Kivalliq	Qikiqtaaluk	Reciprocal	Totals
Family Applications Children's Law Act	28	32	58	3	121
Family Approvals Children's Law Act	50	51	102	3	206
Child and Family Services	5	9	50	0	64
Approvals Child and Family Services	5	9	50	0	64
Family Appeal Considered/Approved	0	0	0	0	0

CIVIL LAW Statistic	Kitikmeot	Kivalliq	Qikiqtaaluk	Totals
Civil Applications	17	21	52	90
Landlord Tenant	6	6	17	29
Police Misconduct	2	1	6	9
Human Rights	0	0	0	0
Poverty (Misc)	3	7	16	26
Amicus	3	0	4	7
Employment	3	5	8	16
Workers Comp	0	1	1	2
Presumed eligible summary matters by region of counsel	202		124	346

Denials	Civil	Criminal	Family
Income over guidelines		2	6
Lack of Merit	4		
Outside scope of coverage	6		
Wrong jurisdiction	1		
Totals:	11	2	6